



EC San Francisco: Standard The Kenmore Aparthotel

DESCRIPTION OF LOCAL AREA

Located in the scenic tree-filled Pacific Heights, the friendly Kenmore Aparthotel is only minutes away from the unbeatable views of the Golden Gate Bridge, San Francisco Bay, and Alcatraz. The Kenmore Aparthotel is steps away from the bus stop and two blocks away from the cable car line, which passes through Chinatown on the pleasant ten-minute trip to the downtown business and shopping districts.

DESCRIPTION OF ACCOMMODATION

A classic Victorian building in distinctive San Francisco style dating from the 1880's, the Kenmore has been updated with modern comforts and security systems. Kenmore offers three types of rooms, twin room with a shared hall bath, a single private studio with a shared bathroom, and a private room with a private bathroom. Each room is equipped with desk, lamps, dressers, closets, WiFi and television.

Images are for representation purpose only. Actual furnishings may differ from those shown. Amenities and services are subject to change. Please refer to <http://partners.ecenglish.com> for the most up to date factsheet. Information live on this site will supersede any information provided earlier.

MEAL DESCRIPTION

Half board (breakfast and dinner). A typical breakfast consists of hot eggs, fruit, toast, cereal, coffee/tea available Monday - Saturday. Continental breakfast and brunch served on Sundays. Full dinner provided Monday - Saturday, menu changes daily. Food is being prepared for box delivery each day for tenants.

ADDRESS

The Kenmore Residence Club
1570 Sutter Street,
San Francisco, CA 94109

PHONE NUMBER

+1-415-776-5815

EMERGENCY NUMBER

+1-858-449-3758

ROOM TYPE

Single
Twin

BATHROOM TYPE

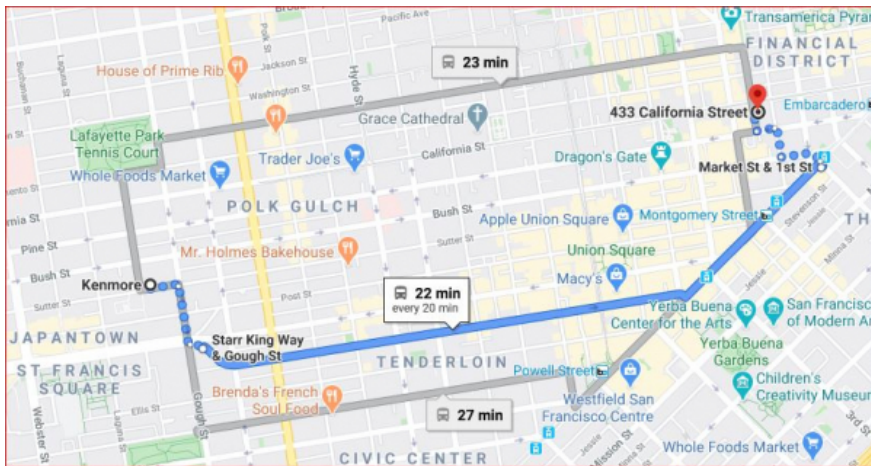
Shared
Private

BOARD STATUS

Half Board
(No kitchen facilities are available)

ARRIVAL AND DEPARTURE

- **Arrival day:** Saturday (Sunday arrival may be requested)
Check in: Guests can check in at 12:00pm but if the room is ready early the guests are allowed to check in earlier. If the room is not ready and the guests come before 12:00pm, they can leave their luggage at the residence and wait in the lounge room.
There will be no EC Staff on site but The Kenmore residence staff will assist during check in.
- **Departure day:** Saturday
Check out: 10:00am
Late check out on request.



MISCELLANEOUS

- Cleaning service provided. Bed linens changed, dusting, sweeping, common areas cleaned.
- Coin operated laundry service provided at a cost of: wash : \$2.25; dryer: 25 cents every 10 minutes. Students need to buy their own detergent.
- Luggage drop off service provided at the front desk.
- 24-Hours Security on site and CCTV.
- Concierge on site.
- Utility bills included.

CANCELLATION PRIOR TO ARRIVAL

Students cancelling or postponing 14 days or less prior to their accommodation dates will be charged a two-week accommodation fee at the rate quoted in the price list for the accommodation booked and the accommodation placement fee.

CANCELLATION AFTER ARRIVAL

Students leaving their accommodation must give notice in writing 4 weeks prior to termination. If the 4-week notice period is not provided a cancellation fee equal to 4 weeks of the accommodation cost will apply. After deducting the price of accommodation used at the rate quoted in the price list, including the required notice period charged at the same rate, students will be refunded the remaining accommodation costs.

ACCOMMODATION FEATURES

Room Facilities



Building Facilities

- Cleaning Service Provided
- Free-Wifi
- Laundry Facilities

Accommodation amenities and features are subject to change



Scan QR code to view most up-to-date information

JOURNEY TO SCHOOL

30 minutes walking, 15 minute bus ride, or 10 minute cable car ride.

OTHER WAYS TO GET TO YOUR RESIDENCE

Taxi, BART to 16th street then bus 49 to Van Ness Ave and Sutter Ave.

AIRPORT PICK-UP

Arrival at Airport (All students under 18 years old must book return airport transfers if arriving and departing between 8:00pm and 8:00am)

I want an EC airport transfer, can I arrive at any time?

If you have booked accommodation with EC you must arrive at the airport between 08:00 and 20:00. Late/early arrivals may be asked to book alternative accommodation.

What information do I need to give to book an airport transfer?

Please provide your flight number, arrival time, terminal and airport of origin – minimum 2 weeks in advance.

Who will I meet at the airport?

You will meet an EC transportation representative, who will pick you up at the curb. Please call +1-415-606-0666 as soon as you are ready to be picked up.

What should I do if I cannot find the EC representative?

If after 10 minutes you cannot see the driver, call him directly on +1-415-606-0666. Please do not call the EC emergency phone unless you have called this number first. (Useful phrase to use: Hi, my name is (Maria Angeli). I am from (Italy). I am near exit A/B/C).

What should I do if I have missed my flight or my flight is delayed?

You should notify EC by calling +1-858-449-3758 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional cost. (Useful phrase to use: My name is (Maria Angeli). I am from (Italy). My flight has been changed. My new flight number is (1234) arriving at (time))

What should I do if I haven't booked an EC transfer?

The easiest way to travel from the airport is by taxi. Shared door-to-door shuttles are also available at a cheaper price. BART (Bay Area Rapid Transit) trains also run from SFO airport and are the cheapest way to get to downtown San Francisco, see www.bart.gov

HOUSE RULES

- Students must be 18+ to choose this accommodation.
- Mixed gender. Male and female students share common areas and facilities, but bedrooms are single gender.
- No deposit required.
- Overnight guests are allowed for single rooms for 3 nights max. Authorization Form needs to be filled in.
- Smoking is not permitted
- Minimum stay: 2 weeks
- While we promote and support diversity, we cannot guarantee language mix. However, we always encourage students to use English to communicate, be respectful and inclusive of others
- EC provides a clean living space for all students and expects a basic level of respect from all students. For example, if something is dropped, pick it up; do not leave clothes and belongings on the floor; place rubbish and leftovers in a garbage bag

